The Problem

Cash payments are an easy target for theft & fraud, but Property Manager's can provide residents a safer solution.

The FDIC estimates that there are over 10M unbanked or underbanked Americans. Without the option to write a check or pay electronically via ACH from a bank account, many Americans only operate in cash.

Unfortunately, for Property Managers, accepting cash payments is risky. Cash and paper money orders are susceptible to fraud and theft, causing stress on staff & residents in addition to lost payments for Property Managers. When cash payments are accepted on site, they require manual data entry into the system of record and a trip to the bank. While most convenient for many residents, cash payments are fraught with problems from inefficiency to loss of revenue.

The Solution

ClickPay’s Walk-in Payments solution relieves Property Managers from managing cash payments while providing a convenient option for residents. Residents can easily locate one of the 35K cash payment locations nearest to them and exchange cash for a receipt of an electronic payment submission. The payment is posted to the resident’s ledger the next business day.

How It Works

It's incredibly easy! Residents are assigned an ID that is delivered via multiple channels and is accessible on ClickPay’s portal. Residents bring cash and their ClickPay ID to one of 35K supported locations. If unsure of the nearest location, the ClickPay portal can identify the nearest retailers. Once at the retailer, residents present their ClickPay ID and cash to complete the payment. The payment is electronically sent and posted to the resident’s ledger in the system of record. With ClickPay’s Walk-in Payments, Property Managers reduce loss & fraud while providing residents with a secure and convenient way to pay.

Why ClickPay?

ClickPay offers a full range of billing & payment solutions.