

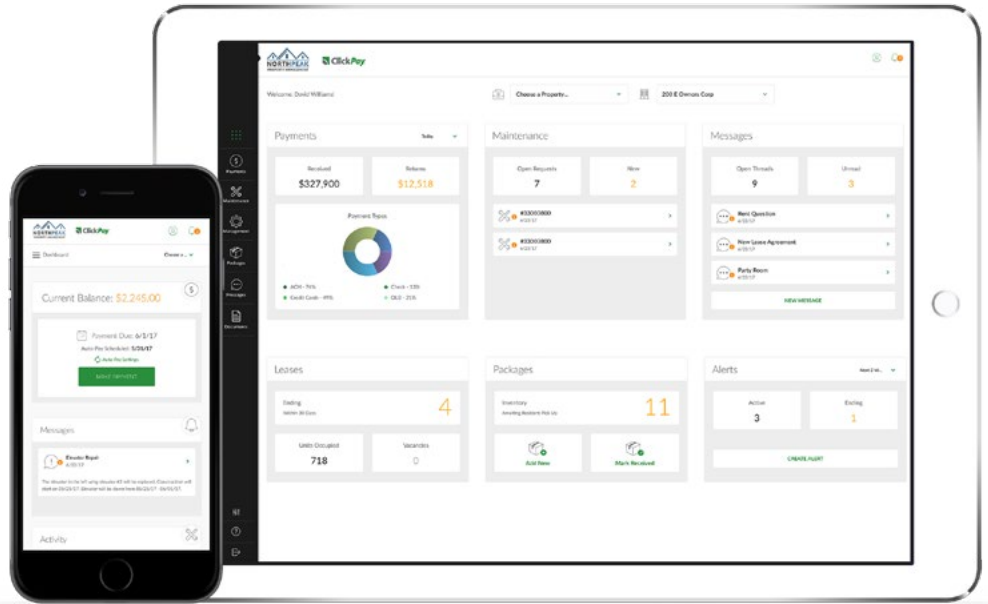
Resident Portal

The only portal your residents need for all their payments and communications. The ClickPay Resident Portal empowers you and your residents to connect with a single login.

Why You Need It

The ClickPay Resident Portal is the singular site for all your residents' needs. Maintenance requests, package tracking, document library, messaging and more are centralized in an intuitive, modern experience. Combined with the industry-leading payment and billing platform that integrates into your accounting software, the portal enables property managers to manage all resident activity in a single location.

- ▶ Responsive design to serve residents on-the-go.



Resident Portal Services



Dashboard

Single login for all resident needs; payments, maintenance requests, package tracking, document library, messaging, and more.



Payments

Integrating 100% of payments, ClickPay's payment and billing platform leads the industry in electronic adoption.



Maintenance

Residents submit service requests electronically, allowing your staff to better respond, monitor, and communicate through completion.



Package Tracking

Building staff scan packages from UPS, FedEx, USPS, etc.; residents are alerted to the arrival of their parcels.



Messages

Reach all residents, a subset, or an individual. Quickly alert residents through email, dashboard notifications, and SMS messaging.



Documents

Building staff can access and securely post documents such as board meeting notes or lease renewals for resident retrieval.