

TERMS AND CONDITIONS

1. **TIMEFRAME OF OFFER:** Offer will begin on the **27th day of December 2023** at 12:01 AM (ET) and continue until the **10th day of January 2024** at 11:59 PM (ET), the official “Offer Period.”
2. **SPONSOR:** The Offer is sponsored by ClickPay, a RealPage, Inc. Company., 2201 Lakeside Blvd., Richardson, TX, 75082 (“ClickPay” or “Sponsor”). For clarity, your community’s management is not a sponsor of this Offer, and any reference to their products, services or trademarks does not constitute or imply any endorsement or sponsorship by or for such third parties.
3. **ELIGIBILITY:** Open to legal residents of the 50 United States, and the District of Columbia, who have reached the age of majority in their state or province of residence. All participants must (i) maintain a ClickPay account with a valid email address and phone number, (ii) have an active unit or units connected to their ClickPay profile, (iii) with said unit(s) belonging to an offer-eligible property, and (iv) agree to the terms and conditions of the ClickPay portal, including the ClickPay Privacy Policy. Employees of Sponsor, its affiliates and subsidiaries, participating advertising and promotion agencies, and prize suppliers (and members of their immediate family and/or those living in the same household of each such employee) are not eligible. Individuals who are employed by any local, state or federal government office or agency, elected officials, and individuals listed on the OFAC Specially Designated Nationals and Blocked Persons (SDN) List are not eligible. Personal information participants submit via the ClickPay portal may be used to determine eligibility. Offer is subject to all U.S. federal, state and local laws and regulations. Void where prohibited by law.
4. **AGREEMENT TO OFFICIAL RULES.** By participating in the Offer, Participant accepts and agrees to these terms and conditions (the “Official Rules”) and the decisions of Sponsor, which are final and binding. All requirements set forth in these Official Rules must be met in order to redeem the Offer.
5. **HOW TO REDEEM THE OFFER:** Participant must (i) select the button titled “I’m Interested!” via the pop-up presented in the ClickPay portal during the Offer Period AND (ii) submit at least one (1) payment through the ClickPay portal, (iii) during the Offer Period, (iv) of at least \$300.00 (USD), (v) using participant’s credit or debit card. Selecting “I’m Interested!” represents participant’s agreement to the Offer terms and for ClickPay to email participant for fulfillment purposes upon qualifying payment. Any resident who wishes to opt out of the Offer may do so by either selecting “No Thanks” or the “x” button via the pop-up presented in the ClickPay portal during the Offer Period. Any participant whose payment transaction is returned or charged back will not be eligible for the Offer. TLC Worldwide Travel Ltd Terms and Conditions (<https://en-us.travelcredits.com/terms-and-conditions/>) apply upon travel booking.

Standard processing fees apply to payments made online by credit or debit card through the ClickPay portal during the Offer Period. To review any such applicable fees, participant must log in to the participant’s ClickPay portal and navigate to the fee disclosures on the online payment page.

Neither Sponsor nor any other entity is responsible for system errors, omissions, interruption, deletions, defects, delay in operations or transmissions, theft or destruction or failures, faulty transmissions or other telecommunications malfunctions, human error, or any hardware or software failures of any kind, lost or unavailable network connections, failed, incomplete or garbled computer or telephone

transmissions, typographical or system errors and failures, faulty transmissions, technical malfunctions, or otherwise.

6. **REWARD:** Each qualified participant who has fulfilled the requirements set forth in Section 5 of these Official Rules will be able to claim a \$150.00 travel credit usable against a booking at a chosen participating venue when booked via <https://en-us.travelcredits.com> (the "Reward"). Qualified participants will be emailed a unique booking code and PIN number no later than 30 days after the conclusion of the Offer Period. An expiration date of 12/31/2024 applies to the Reward.

Full value of the Travel Credits may not be able to be applied in one transaction, dependent on property chosen, dates and other variables. All bookings are subject to hotel availability. Additional costs/fees for products and services outside of the Travel Credit are not included and any such fees are the sole responsibility of the Customer. Valid credit card will be required to pay any amounts that exceed the Travel Credit amount. No cash or other alternative Travel Credit will be provided in whole or in part. The Travel Credit is not transferrable. The Travel Credit cannot be used in conjunction with any other offers. It is the responsibility of participants to provide correct, up-to-date details when claiming and completing their booking.

7. **LIMITS:** Limit one (1) Reward per person, per unit during the Offer Period. Any attempt by a participant to obtain more than one (1) Reward by using multiple/different identities, and/or any other methods will disqualify such participant from the Offer. In case of dispute as to the identity of any participant, eligibility will be determined using the registered name and address of the participant. Any potential participant may be requested to provide Sponsor with proof that such person is eligible for the Offer.
8. **CONDITIONS:** Participants must have a valid, current e-mail address (it is participant's responsibility to update Sponsor of any change in e-mail address). Expenses not specifically included in the Offer description and all taxes are the sole responsibility of the participant. Each Reward is provided "as is" with no warranty or guarantee whatsoever from Sponsor, either express or implied, and is subject to any applicable terms and conditions provided by the originator of the Reward. No transfer, assignment or substitution of a Reward is permitted, except Sponsor reserves the right to substitute a Reward for an item of equal or greater value in the event an advertised Reward becomes unavailable. All federal, state, provincial and local laws and regulations apply. Each participant agrees to be bound by the terms of these Official Rules and the decisions of Sponsor, which are final and binding on all matters pertaining to the Offer. Reward recipients may be required to sign and return an Affidavit of Eligibility, a Liability Release and, where legally permissible, a Publicity Release within 7 days following the date of first attempted notification. Failure to comply with this deadline may result in forfeiture of the Reward. Return of any Reward notification as undeliverable may result in disqualification. Acceptance of the Reward constitutes permission for Sponsor and its agencies to use recipient's name and/or likeness, and/or biographical material for advertising and promotional purposes without additional compensation, unless prohibited by law. By accepting a Reward, each recipient agrees to hold Sponsor, its advertising and promotion agencies and their respective parent companies, subsidiaries, affiliates, partners, representative agents, successors, assigns, officers, directors, and employees harmless for any injury or damage caused or claimed to be caused by participation in the Offer or acceptance or use of the Reward.
9. **GENERAL CONDITIONS:** If the Offer's operation, security, or implementation is impaired for any reason, including, but not limited to fraud, virus, or other technical problem, Sponsor may, in its sole discretion temporarily suspend the Offer, address the impairment and then resume the Offer in a manner

that best follows these Official Rules. Any individual found to be tampering with the transaction process or Offer in any way, or to be acting in violation of these Official Rules or in a disruptive manner, will be subject to disqualification at Sponsor's sole discretion. Any attempt by any person to circumvent the requirements or the operation of the Offer may constitute a violation of criminal and civil law, and the Sponsor reserves the right to seek damages to the fullest extent permitted by law from any such person. No provision is waived due to Sponsor's failure to enforce any term of these Official Rules. In case of a dispute as to the owner of a rent payment transaction, such transaction will be deemed to have been submitted by the authorized account holder of the screen name from which the transaction is made. The authorized account holder is defined as the natural person who is assigned to an e-mail address by an Internet access provider, online service provider, or other organization responsible for assigning e-mail addresses for the domain associated with the submitted e-mail address.

- 10. RELEASE AND LIMITATIONS OF LIABILITY:** By participating in the Offer, each participant agrees to release and hold harmless Sponsor from and against any liability, claim, damages or cause of action arising out of participation in the Offer or receipt or use of any Reward, including, but not limited to: (a) unauthorized human intervention in the Offer; (b) technical errors related to computers, servers, providers, or telephone or network lines; (c) printing errors; (d) lost, late, postage due, misdirected, or undeliverable mail; (e) errors in the administration of the Offer or the processing of entries; or (f) injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from participant's participation in the Offer or receipt of any Reward. Each participant further agrees that in any cause of action, Sponsor's liability will be limited solely to such participant's actual cost incurred to enter and participate in the Offer, and in no event shall Sponsor be liable for attorney's fees. Participant waives the right to claim any damages whatsoever, including, but not limited to, punitive, consequential, direct, or indirect damages. Participant further understands and agrees that Sponsor shall bear no responsibility, liability or obligation whatsoever relating to the goods or services provided by, or the actions or inactions of, any third parties responsible for delivering the Reward.
- 11. DISPUTES/CHOICE OF LAW:** Except where prohibited by law, participant agrees that any and all disputes, claims and causes of action arising out of, or connected with, the Offer shall be resolved individually, without resort to any form of class action, and exclusively by the appropriate court located in Dallas County, Texas. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, participant's rights and obligations, or the rights and obligations of Sponsor in connection with the Offer, shall be governed by, and construed in accordance with, the laws of the State of Texas, without giving effect to any choice of law or conflict of law rules (whether of the State of Texas or any other jurisdiction), which would cause the application of the laws of any jurisdiction other than the State of Texas.
- 12. ENTIRE AGREEMENT:** These Official Rules form the parties' entire agreement relating to the Offer, and supersede all other prior or contemporaneous communications between the parties relating to the subject matter. No party is relying on any warranties, representations, promises or inducements relating to the Offer that are not expressly stated in these Official Rules.