

*Attention Staff Members*

## **INTRODUCING ONLINE PAYMENTS**

---

We are excited to announce that we are now working with ClickPay in providing our properties with a fast and convenient way to make payments online.

To streamline billing efforts, payments can be made online through ClickPay's convenient and secure platform. As the **preferred way** of accepting payments, we request that all staff members point tenants/residents to ClickPay's payment portal located at:

Through our new payment platform, payments can be managed, tracked, and submitted through an easy-to-use portal with the highest-level compliance and bank-grade security available. Tenants/residents can make one-time or scheduled payments online and can also view their online payment history. Payments can be made by major credit and debit card or by e-check (ACH) from a bank account.



*Fees may apply to payments made online. Applicable fees can be viewed through the Fee Chart in ClickPay profiles.*

## **ONLINE PAYMENT SUPPORT**

For questions regarding our new online payment platform, ClickPay's support center is accessible at [www.ClickPay.com/Help](http://www.ClickPay.com/Help) and provides access to FAQ's, step-by-step walkthroughs, email and phone support, and live chat.