

FACTS**WHAT DOES CLICKPAY, A DIVISION OF NOVELPAY, LLC (“CLICKPAY”) DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- email address
- home address and bank account and credit card information
- payment history and phone number

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons ClickPay chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does ClickPay share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes— information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

- Call 800.533.7901 - our menu will prompt you through your choice(s) or
- Visit us online: www.ClickPay.com or email at support@clickpay.com

Please note:

If you are a new customer, we can begin sharing your information 60 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 800.533.7901 or go to www.ClickPay.com

Who we are

Who is providing this notice?

ClickPay, a Division of NovelPay, LLC. We are providing this notice on behalf of ClickPay, NovelPay and your Managing Agent or Landlord.

What we do

How does CLICKPAY protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

We encrypt all information entered on our website, and require companies that work with us to protect your information.

How does CLICKPAY collect my personal information?

We collect your personal information, for example, when you

- open an account or renew or sign your lease
- make payment on ClickPay

We also collect information relating to you from your Managing Agent, Broker, or Landlord in conjunction with providing service to you.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- Our affiliates include companies with a ClickPay name and companies with a NovelPay name.

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- Nonaffiliates we share with can include companies such as software companies, real estate companies, and banks.

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- Our joint marketing partners include categories of companies such as real estate companies and credit screening companies.